

Shauna Kramer, CHAM, CHAA

Shauna is the Patient Access Manager at CGH Medical Center in Sterling, Illinois. She has 9 years' experience in Access and manages scheduling, admissions and registration, pre-certification, financial counseling and switchboard.

Shauna keeps active membership in both NAHAM and AAHAM to help stay current in best practices and hot topics in Patient Access and is excited for the opportunity to serve as Secretary for aIPAM. She is running for secretary in hopes to meet and build new relationships with Access professionals while providing a service to aIPAM.