Everything I learned about Leadership, I learned from Football

Elizabeth Reason, MSA, CHAM

The difference between a leader and a manager

LEADER

- Inspire
- Motivate
- Building trust
- What and why
- Focus on people

MANAGER

- Plan
- Organize
- Coordinate
- Control
- How and when
- Focus on system and structure

Warren Bennis, "On Becoming a Leader" 1989

DIRECTION

INSPIRATION

CORRECTION

DIRECTION

Mission and Vision





spirit

wisdom



Leadership Style

- Chaotic
- Servant
- Autocratic
- Innovative
- Pacesetter
- Persuasive
- Charismatic
- Consultative
- Laissez-Faire
- Transformational
- Manage by walking around

Leadership Style Assessments

HIGH D

- Results focused
- Direct
- Active
- Fast paced
- Overcome challenge to shape environment
- Lofty goals
- Rally people to work towards those lofty goals



ENTP

Extrovert Intuitive Thinking Perceiving

- Focus externally
- Intuition
- Constantly absorbing ideas and images about situations
- Quick and accurate when sizing up situation
- Flexible
- Resourceful problem solving
- Idea person
- Get excited about ideas and spread enthusiasm to gain support

Learning the where and when

- Understand innate behaviors of a style
- When to use the style
- And the impact the style has others



Management Potential Profile

- Thrive in a fluid and adaptive structure
- Create own plan and attain objective
- Prefer freedom of action
- Works best without close supervision
- Challenge is a strong motivator
- Rapidly grasp information
- Balance logic, facts, and detail with what I need to get the job done
- Routine tasks demotivate me
- Thrive on high risk
- Build relationships slowly
- Interacts best with a group of unknown people
- Can diffuse conflict situations
- Love lively debate
- Willing to create conflict to get results

"ALL LEADERS NEED TO BE ABLE TO STRETCH BEYOND THEIR PRIMARY LEADERSHIP DIMENSION"

The 8 Dimensions of Leadership Sugerman, Scullard, and Wilhelm, 2011

Generational Learning

17 – 79

- Different approaches to work
- Different approaches to reward
- Relating to different generations in the workplace

Leadership Development Activities

Survey of healthcare leaders

Had they participated in a leadership development program where they learned their leadership style

How effective was that program

- Did they perceive a change in their own leadership style after they participated
- Did their staff notice a change in their leadership style after they participated

Leadership Development Activities

Employer offered a leadership development program





Leadership Development Activities

No leadership development activities in last year	0%
4 hours or less	9.09%
5 to 10 hours	0%
11 to 15 hours	9.09%
16 to 20 hours	0%
Greater than 20 hours	81.82%



Leadership Development Tools

Leadership Assessment Tool	Responses
MBTI (Myers Briggs Type Indicator)	37%
DiSC	27%
Other	27%
No Leadership assessment tool completed	9%



Effectiveness – Self Perception

Overall - Self Perception	Responses
Yes, I noticed a change in my leadership style after attending a leadership development program	73%
No, I did not notice a change in my leadership style after attending a leadership development program	0%
I am not sure if the leadership development program impacted my leadership style	18%
Did not participate in a leadership development program	9%



Effectiveness – Staff Perception

Overall – Staff Perception	Responses
Yes, a change in my leadership style was noted by a member of my staff, my own leader, or another member of my organization after attending a leadership development program	45.45%
No, there have been no comments about a change in my leadership style after attending a leadership development program	45.45%
Did not participate in a leadership development program	9.10%

...share the journey

You have to talk about the experience

Talk about what your learned

About yourself Ideas you want to try How you are going to measure improvement and growth

Relate the information to what you they do

THAT'S WHAT STORYTELLERS DO. WE RESTORE ORDER WITH IMAGINATION. WE INSTILL HOPE AGAIN AND AGAIN.

-Tom Hanks as Walt Disney



Sharing... ...the opportunity to develop others

INSPIRATION

Where do you find your inspiration?

"There's a hole in the side of you boat. That hole is never going to be fixed, it's never going away, and you can't get a new boat. What you have to do is bail water out faster than it's coming in."

Aaron Sorkin, "Newsroom"



"only dead fish go with the flow..."

S.P. Reddy, MD



"...every one of those ants has a different job to do. And no one is more important than the other. It goes for folks too you know. No job is more important than then the other. I don't care whether you're are a preacher, wood cutter, a pilot, a scientist, or a writer..."

The Walton's, The Burden, Season 7

CORRECTION

alteration edit repair fix revise metamorphosis amend change improvement **Re-read** reform remodel adapt adjust transform revise shift Re-examine modification mend

Correction is not negative



"He has a right to criticize, who has the heart to help."

Abraham Lincoln

"Those who look for the bad in people will surely find it."

Abraham Lincoln

"Coming together is a beginning, keeping together is progress, working together is success."

Henry Ford

We are all given a role to play

Our talents and gifts are our opportunity

We are responsible to use them

And we are all accountable to someone



DIRECTION

INSPIRATION

CORRECTION

Your story is being written... Are you sharing your journey?